

Life@Work: The building as a service

● **Future of Work & Life** | OBOS Showroom · 1st floor | 11:10–11:14 | 

Part of Case Studies: What Will Buildings Do For Us?



Atle Olsen
CEO, Life@Work

Buildings should come to people instead of waiting to be asked

Atle Olsen, CEO of Life@Work, asked what happens when the interface between people and the building becomes intelligent. Today, he argued, the building waits: it has the answers about free rooms, the canteen, parking and guest access, but waits for you to ask. Life@Work gathers rooms, desks, food, meeting catering, fitness, parking, visitors, wayfinding, service requests, events, courses and communication in one interface, with 5,000+ users at Construction City in Oslo. Olsen described every interaction as a signal: at 08:00 the building can see a 9:00 meeting with three external guests, suggest a room, pre-register the guests and let you order lunch for all with one tap. One layer serves four winners: the individual, the tenant, the service provider and the property owner. To earn trust, it gives owners aggregated insight and users personal benefit and control.

KEY TAKEAWAYS

- Today the building has the answers, but it waits for people to ask.
- Life@Work puts rooms, desks, food, parking, visitors and services in one interface, with 5,000+ users at Construction City.
- Every interaction is a signal that lets the building come to you, not the other way around.
- The same data serves individuals, tenants, service providers and owners: more use, better insight, better services.
- Owners get aggregated insight and users keep control, so the system serves people rather than watching them.

5,000+

Life@Work users at
Construction City, Oslo