

Curotech: A Handover That Actually Works for Building Operations

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Part of Where Are The Savings?



Bård Einar Torjesen
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Collect and verify operations data during construction, not at handover

Bård Einar Torjesen presented CuroTech, a Norwegian company founded in 1998 that serves more than 4,300 buildings and 32,000 users and has completed more than 2,000 project handovers. He described the usual problem: a building is handed over, day-to-day operations run for years, and when something happens the problems start, because the documentation cannot be used. CuroTech's approach puts an FDV coordinator on the project from the kick-off meeting with the contractor, reviews the documentation method and spec with subcontractors, and collects and checks data at milestones up to a final handover that includes deviations. An example project dashboard showed approved documentation per discipline, with a chat to the coordinator, since people still respond better to people. The handover delivers extracted operations manuals ready for use on all platforms: ready to operate, not a library.

KEY TAKEAWAYS

- Documentation that only arrives at handover often fails when something goes wrong years later.
- An FDV coordinator follows the project from contractor kick-off to final handover, including deviations.
- Milestone-based data collection and quality assurance show progress on approved documentation per discipline.
- Handover should deliver extracted operations manuals that are ready to operate, not a library of files.
- CuroTech plans to launch PureDoc, a new portal for the process and workflow, in 2027.

>2,000

project handovers
completed